Société Alzheimer Society

BRANT, HALDIMAND NORFOLK, HAMILTON HALTON

**POSITION POSTING**

Position Title: **COMMUNITY CASE MANAGER – Burlington, Hamilton (2), Niagara (Permanent full-time)**

The Alzheimer Society of Brant, Haldimand Norfolk, Hamilton Halton (ASBHNHH) is looking for 4 (four) permanent full-time (35 hours per week) Community Case Managers to work in communities served by the HNHB Local Health Integration Network (LHIN). The successful candidates will work with existing BSO community crisis outreach teams to provide supports to persons with impairments due to mental health, addictions, dementia and other neurological conditions and behavioral issues (BSO population).

BSO Community Case Managers will provide timely response to emergency departments and acute care discharges and will have the flexibility to increase intensity and frequency of direct support according to the needs of the BSO population. They will focus on clients (and their caregivers) who:

- Are not connected with health care and/or community services;
- Refuse or are unable to go out and seek medical care, and/or
- Live at-risk due to poor cognitive abilities and lack of family supports.

Functions of clinical practice for the Community Case Managers include: in-home holistic assessment, application of behavioural care plans developed by the BSO Community Clinicians, service coordination, education, person-centred care planning, advocacy, and overall system navigation.

The Alzheimer Society is committed to inclusive and accessible employment. We are committed to diversity in employment and welcome applications from qualified individuals of diverse backgrounds. We offer a competitive salary and benefit package.

Specialized Knowledge and Skill Requirements:

- Demonstrated and extensive knowledge and skill working with elderly individuals with various types of dementia, delirium, mental health, addictions, other neurological conditions and those who experience an acute behavioural change
- Demonstrated knowledge and best practice in case management techniques and practices
- Knowledge of local Community Support Services, Primary Health Care and Mental Health services
- Knowledge of consent and capacity issues and legislation involving this population (e.g. role of Public Guardian and Trustee, SDM act, Health Care Consent Act, Mental Health Act)

*Other Knowledge Qualifications*

- Knowledge of mental health and substance use issues with this population
- Knowledge of PIECES/U-First framework and templates is a strong asset
- Experience working in interdisciplinary teams
- The ability to speak French is considered an asset

**Skills**

*Assessment and Intervention*

- Ability to understand and apply behavioural and comprehensive bio-psychosocial assessments and develop person-centred care plans.
- Demonstrated critical thinking skills to ensure preventative and early detection methods are applied

*Person-centred Care*

- Delivers care which recognizes both the uniqueness of each person and an awareness of one's own contribution to that relationship, including personal attitudes, values and actions.

*Communication*

- Strong verbal and written communication skills

*Conflict Resolution and Problem-Solving Skills*

- Demonstrated troubleshooting skills and ability to problem-solve

**Other**

- Proven ability to organize and prioritize work to meet deadlines
- Valid driver's license and full time use of reliable vehicle, and willingness to travel is required (e.g. be mobile) and work in various settings/environments
- Strong computer knowledge and skills; familiarity with Excel is an asset
- Ability to work effectively with minimal supervision and as a team member
- Clear criminal reference check for the vulnerable sector
- Evening and weekend work may be required

Experience Requirements:

- Minimum of 3 years' experience in a comparable community outreach case management role working with the defined population.

Educational Requirements:

- A degree or diploma in a related health discipline with specialization in geriatrics is required (e.g. Nursing, Social Service Work, Recreational Therapy).

*Additional Education/Certificates Preferred*

- Training in Gentle Persuasive Approaches (GPA)

Interested candidates are asked to submit a cover letter and resume with the position title and location in the subject line, outlining how their skills meet the needs of this position to Human Resources at hr@alzda.ca by **Wednesday July 25th at noon.**

***We thank all applicants for their interest however, only those selected for an interview will be contacted.***