

ACTION

A Call To IntegratiOn Now

Working Together for Better Health Care



April 30, 2012

HNHB LHIN Seeks Volunteers to Join Citizens' Reference Panel

Volunteers will be part of a collaborative process that puts people at the heart of high quality health care

NEWS

The Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) is seeking volunteers who are passionate about high quality health care to join a Citizens' Reference Panel in support of *ACTION: A Call To IntegratiOn Now*. Community input is integral to ensuring that the voices of people who use the health system are heard.

Launched in early 2012, *ACTION* will lead to the development of a five-year strategic health system plan that serves patients, clients and their families best. *ACTION* involves the expertise and involvement of key stakeholders working collaboratively to design a system that focuses on the person through quality outcomes, enhanced transitions of care, greater access, accountability, sustainability, and value for money.

Volunteers from communities across the HNHB LHIN will be required to attend three work sessions to discuss the current state of the health system and work collaboratively to develop recommendations for reform.

This call for volunteers is the first step in creating the *ACTION* Citizens' Reference Panel. From all volunteer applications received, a random sample of individuals will be selected to fill specific parameters and ensure representation that is reflective of the HNHB LHIN population.

Interested residents are encouraged to visit www.hnhblhin.on.ca or call 1-866-363-5446 ext. 4205 for more information and/or to apply. The deadline to apply for the *ACTION* Citizens' Reference Panel is midnight Thursday, May 10, 2012.

All three sessions will be held within the HNHB LHIN and volunteers will be reimbursed for travel (mileage) expenses. Volunteers will be required to attend all three sessions as follows:

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| Kick-off session: | Wednesday, May 23 -- 6:30 pm - 9:00 pm |
| Working session: | Saturday, June 2 -- 9:00 am - 4:00 pm |
| Planning session: | Saturday, September 15 -- 9:00 am - 4:00 pm |

QUOTES

"We know people want a health system that is coordinated, of the highest quality and results in better outcomes for everyone. Through the Citizens' Reference Panel, a diverse cross-section of volunteers from the HNHB LHIN will be the community's voice throughout this transformation process."

- **Donna Cripps, Chief Executive Officer, HNHB LHIN**

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“The involvement of people who live in the HNHB LHIN community and who use or are familiar with the current health system is critical to the success of *ACTION*. Together, we will examine best practices that have been successful in other countries, identify gaps, and develop solutions to ensure a future health system that serves people best.”

- **Michael Shea, Chair, Board of Directors, HNHB LHIN**

QUICK FACTS

- The goal of the Citizens’ Reference Panel (CRP) is to provide recommendations for health system reform
- The Citizens’ Reference Panel is comprised of three work sessions
- The key deliverables of *ACTION* are to achieve, through integration, a local health system where individuals will experience care that is coordinated, of the highest quality, and results in better outcomes for the population
- *ACTION* is being led by a Steering Committee comprised of health system representatives and partners, as well as HNHB LHIN Staff; engagement with multiple working groups, residents, and health care providers will occur at various stages
- *ACTION* will inform the HNHB LHIN’s third iteration of its Integrated Health Strategic Plan (IHSP)

LEARN MORE

To learn more about the Citizens’ Reference Panel and *ACTION*, please visit www.hnhblhin.on.ca.

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