

**Brantford General Hospital Seeing More Patients Sooner***McGuinty Government Helping Reduce ER Wait Times***NEWS**

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Ontario is improving patient care at Brantford General Hospital by lowering emergency room (ER) wait times for key health services and providing top-quality, innovative and unique medical care.

Through the Pay-for-Results program, the province is helping hospitals reduce the time patients spend in the ER and ensuring that more patients are admitted or discharged within the provincial targets. At Brantford General Hospital, 81 per cent of ER patients are being treated within provincial targets and there has been a 33 per cent reduction in the total time patients are spending in the ER since April 2008.

The hospital was able to make significant improvements by:

- Creating a Rapid Assessment Discharge Area for patients suffering from less serious medical issues. The area, which functions much like a walk-in clinic, allows patients to be seen by a doctor or nurse practitioner and discharged more quickly.
- Creating an Admission Discharge Unit that allows four to six patients to be transferred each morning, which frees beds and improves patient flow.

In the past year, the hospital has also established itself as an innovative leader in care. It has created the first fully automated hospital laboratory in Canada and introduced new technology that allows for custom total knee replacement surgeries.

Reducing wait times is part of the province's [Open Ontario Plan](#) to provide more access to health care services while improving quality and accountability for patients.

**QUOTES**

"I'm extremely proud of the staff, volunteers and supporters of Brantford General Hospital. The hospital's exceptional success is a direct result of their professionalism, dedication and commitment to patient care. This hospital is consistently reducing wait times and improving access to quality health care for people in Brantford and area."

– Deb Matthews, Minister of Health and Long-Term Care

"I'm delighted to be here to celebrate the exemplary work of the staff and volunteers of the Brant Community Health Care System. Brantford General Hospital is a health care innovator and many of its programs and practices are not only gaining the attention of other centres in Ontario, but also enhancing the quality of life for area residents."

– David Levac, MPP Brant

"We are proud of the exemplary care and accomplishments of Brant Community Healthcare System, both at their General and Willett sites. Their dedicated staff has worked together with the LHIN and other health care partners to provide the highest quality patient care. Providing timely health care services relates directly to a better overall quality of life."

– Juanita Gledhill, Chair - Hamilton Niagara Haldimand Brant Local Health Integration Network

## QUICK FACTS

- Through the Pay-For-Results program, Ontario provided Brantford General Hospital with \$218,000 in performance funding in 2010 for treating 528 more patients within target compared to same period last year.
- Brantford General Hospital has the lowest hospital mortality rates of any hospital in Canada;
- The Ontario Hospital Association awarded Brantford General Hospital the Leading Practice Patient Safety Award.
- The Brantford General Hospital has 350 beds and 175 doctors.

## LEARN MORE

Learn more about the [Brant Community Healthcare System and Brantford General Hospital](#).

Find out more about Ontario's [Wait Time Strategy](#) and the wait times for health care services in your area.

**For public inquiries call ServiceOntario, INFOline at 1-866-532-3161 (Toll-free in Ontario only)**

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