### Hamilton Niagara Haldimand Brant **LHIN**

# ACTION A Call To Integration Now Working Together for Better Health Care



A Community Update - April 2012





## **HNHB LHIN – Vision and Mission**

#### **Vision**

A health care system that helps keep people healthy, gets them good care when they are sick, and will be there for our children and grandchildren.

#### **Mission**

To ensure availability of and access to linked services in order to improve the health of the population and the continuity of health care.





# The HNHB LHIN Landscape

- 1.4 million people live in the HNHB LHIN, making it the third largest population of all 14 LHINS
- 18 municipalities, two regional governments, two federal reserves, 18 mayors, 12 Ontario MPPs, and 13 Federal MPs
- More than 200,000 seniors live in the HNHB LHIN, which is the largest number of seniors of all Ontario LHINs
- Small rural communities and large urban centres, with a residential population that displays cultural and linguistic diversity



# The HNHB LHIN Landscape (cont'd)

- There is considerable diversity including Aboriginal and Francophone populations, immigrants, refugees and seasonal migrant workers
- About one in seven residents live below the poverty line
- There is a lower percentage of adults with post-secondary education than the Ontario average
- Low income and low education levels are associated with higher rates of illness, use of health care services and premature death
- Relative to the province, there is a higher prevalence of daily or occasional smoking, heavy drinking, and obesity and higher rates of arthritis, high blood pressure and asthma



## **ACTION Overview**

- The HNHB LHIN is pursuing an integrated health system that supports a person-centred care delivery model
- Developing a five year Strategic Health System Plan (SHSP) with an overall objective to:
  - Achieve a local health system where individuals will experience care that is coordinated, of the highest quality, and results in better outcomes for the population
- The SHSP is not a plan to plan. It is a plan to ACTION.
- ACTION is A Call To Integration Now.



# **ACTION: A Call To IntegratiOn Now**

- ACTION is about creating a system that serves patients, clients and families best, and about getting the best value for tax payer dollars
- ACTION is aligned with the Institute for Healthcare Information's (IHI) Triple Aim Framework which balances three health system goals: improving the health of the population, enhancing the experience of care, and fiscal sustainability
- ACTION will inform the HNHB LHIN's third Integrated Health Strategic Plan (IHSP)



# Why is ACTION Needed?

- We must make fundamental improvements to create the sustainable health care system we all expect
- There is no new money for health care. We must change the way health care is delivered to ensure a better coordinated plan of care while getting better value from the system.
- Future demand for health services will exceed current capacity.
- ACTION supports Ontario's Action Plan for Health Care
- The recent Drummond Report delivered a clear message regarding health care that included modest spending, a shift from acute care to one of mainly chronic care, and a model of increased quality and efficiency in our future.



# **An Integrated System**

- Inherent in the design is the HNHB LHIN's vision of:
  - Patient-centred care
  - Quality outcomes
  - Better transitions of care
  - Equitable access
  - Accountability
  - Sustainability and value for money





## Who's Involved in ACTION?

- The process is being led by a Steering Committee comprised of health system representatives and partners, as well as HNHB LHIN Staff
- Engagement with multiple working groups, residents and health care providers will occur at various stages
- HNHB LHIN has also engaged the international expertise of Pricewaterhouse Coopers (PwC) to assist in the research, design and evaluation

## **ACTION: A Phased Approach**



Working Together for Better Health Care

#### Phase 1: Project Initiation

#### Phase 2: Current State Assessment

#### Phase 3: Future State Design

#### Phase 4: Implementation Planning & Reporting

- · Board Retreat
- Steering Committee kick-off
- Provider Working Group kick-off
- LHIN staff kick-off
- LHIN-PwC Partnership team
- Confirm scope, deliverables, roles & responsibilities

- · Documentation analysis
- Quantitative analysis (including data analysis framework)
- Qualitative analysis (survey)
- · Leading practices
- Decision Support Working Group kick-off

- Future State Design workshop
- · Future State Board Retreat
- Forecasting and quantitative analysis of preferred options
- Interdependencies workshop
- Qualitative analysis provider surveys, key informant interviews/ focus groups

- Implementation and Risk/ Mitigation Strategy workshop
- Board meeting re: final report and risk/mitigation strategies

 Signed Statement of Work

 Work plan and approach

- Leading Practices
- Current State Report

• Future State Design Recommendations Report

- Strategic Health System Plan:
  - · Current State Synopsis
  - Leading Practices
  - Integration Opportunities
  - Implementation Plan
  - Communications and Engagement Strategy and Materials
  - Evaluation Framework
  - Risk and Mitigation Strategies

**Communications and Engagement Strategy** 

Evaluation Strategy/ Plan

Project Management, Communications, Quality Control, and Knowledge Transfer

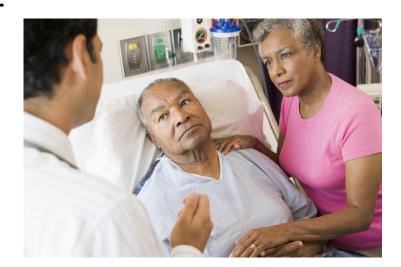
Deliverables

Key Activities



## What Can You Do?

- Understand and support the pressing need to transform our health system
- Share details about ACTION with your organization
- Provide your input, feedback and concerns throughout this process (see contact info on next slide)





## For More Information...

# www.hnhblhin.on.ca

#### Or contact:

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